

Township of McNab/Braeside

Accessibility Reporting:

Annual Status Report - 2020

The Township of McNab/Braeside is committed to developing an accessible community for all residents, businesses and visitors. As required by the Accessibility for Ontarians with Disabilities Act and the Integrated Accessibility Standards, a Multi-Year Accessibility Plan was developed to outline strategies and actions to identify, prevent and remove barriers. To complement the Plan, an Annual Status Report has been prepared to report the progress of measures taken to implement the strategies identified within the Plan. This status report includes accessibility initiatives that were undertaken in 2019 to implement the strategies outlined in the Township's Multi-Year Accessibility Plan.

## Highlights and Accomplishments 2019

## General

- The Township of McNab/Braeside Accessibility Advisory Committee met several times throughout 2019 to monitor and provide advice on accessibility within the community. Minutes were forwarded to Council for review and adoption. They are available in accessible format on the municipal website.
- A staff member attended the Ontario Network of Accessibility Professionals Spring Conference in Whitby.
- Construction was completed on the Township's new, fully accessible, office building, Murray Yantha Community Centre and John A. Gillies Community Centre.
- Continued membership and Council participation in the County of Renfrew's Accessibility Advisory Committee to further promote accessibility within the County of Renfrew.

## Information and Communication Standards

• Staff worked to ensure that documents on the website are accessible.

## **Customer Service Standards**

• Ongoing training ensures that staff are aware of the Human Rights Code as it relates to disability, the I.AS.R. General Requirements and the Customer Service Standard. This training is part of the orientation at the time of hiring.

# **Employment Standards**

• Accommodations continue to be available throughout the recruitment process and employment life cycle.

## **Design of Public Spaces Standards**

- Completion of the John A. Gillies Recreation Centre a new, fully accessible, recreational facility at 138 Sarah Street in Braeside.
- Completion of the Murray Yantha Community Centre a new, fully accessible, recreational facility at 2473 Russett Drive.
- Completion of the new, fully accessible, municipal office building at 2473 Russett Drive.
- Work continued to update sections of the McNab/Braeside Recreational Trail and improve accessibility components of the trail surface.

## **Standard Operations**

As per standard operational practices, the following is conducted on a regular basis either through legislative or municipal policy requirements:

- Repair, maintenance, and removal of barriers on municipal trails, sidewalks and public spaces.
- Fire Code inspections of private, public and municipal facilities.
- Building Code inspections of new or renovated facilities.
- Health and safety inspections of all municipal facilities.
- Emergency management measures to promote the safety of the community within times of emergency.

## Availability of Report and Plan

The Multi-Year Accessibility Plan and Annual Accessibility Status Report can be viewed on the Township of McNab/Braeside's website: <u>www.mcnabbraeside.com</u>

# Feedback

The Township of McNab/Braeside welcomes public input on how services and programs are delivered to persons with disabilities. Feedback is forwarded to the CAO/Clerk and is collected by telephone, email, in person or by mail. Please contact the Township office at the following:

Township of McNab/Braeside 2473 Russett Drive Arnprior, ON, K7S 3G8

Telephone: 613-623-5756 Toll-free: 1-800-957-4621 Fax: 613-623-9138 Email: info@mcnabbraeside.com