

Disaster Recovery Assistance for Ontarians: Renfrew County

Disaster Recovery Assistance for Ontarians helps victims of natural disasters get back on their feet. It offers financial assistance to help cover emergency expenses, clean-up expenses and costs to repair or replace essential property.

The program was activated in the Renfrew County area in response to flooding in April/May 2017.

The program covers the essentials only for example, furnaces and hot water heaters. It does not cover costs such as refinishing basement recreation rooms and does not pay for items that are covered through an insurance policy.

Secondary residences and cottages are not eligible for assistance.

The deadline to submit an application is September 5, 2017

Where can I find more information?

For program guidelines, forms, eligibility information and frequently asked questions, visit Ontario.ca/DisasterAssistance to find out whether the program has been activated in your community.

Please review these documents carefully before preparing your submission.

If you need assistance determining your eligibility or filling out the application form, call 1-844-780-8925 or email DisasterAssistance@ontario.ca.

What information do I need to provide with my application?

If you are eligible under the program, you should submit a complete and signed application form with support documentation. **Signatures are required on pages 3 and 5 of the application form.** You must also attach:

1. A letter from your insurance provider detailing your level of coverage.
2. Receipts or invoices for the costs you have incurred, and detailed estimates for any costs you have not yet incurred.
3. A copy of your driver's license to prove that the property is your primary address.
4. If you are a homeowner, a copy of your most recent property tax bill or other documentation to establish your ownership of the property.

What happens after I submit?

Within two weeks, you will receive a notification that your application has been received. An adjuster may contact you to ask questions or request more documentation.

To ensure a prompt review, make sure your application is complete and attach all required documents before you submit it.